DELL Upgrade from 1Y Basic Onsite to 5Y ProSupport

Gamintojas: **DELL** · Modelis: **DOL3_1OS5PS** · Prekės kodas: **957395**



339,90 €

Kaina su PVM

Be PVM: **280,91 €**

Sandėlyje

Prekė internetu
Nuskenuokite kodą arba apsilankykite www.shopro.lt

Pagrindinės savybės

- ✓ 24x7 expert support - Around-the-clock access to in-region Dell technicians for both hardware and common software issues, so users can get help whenever problems arise—not just during business hours.
- ✓ Next Business Day onsite repair - After remote diagnosis confirms a covered issue, Dell dispatches a technician and/or parts—typically by the next business day—to get systems back up and running quickly and reduce downtime.
- ✓ Proactive monitoring and alerts (with SupportAssist) - Automated monitoring on eligible systems helps detect hardware issues early, often before users notice a problem, enabling faster, more predictable resolution.
- ✓ Reduced IT workload - Dell experts handle front-line troubleshooting and coordinated repair, so internal IT teams spend less time on break/fix tickets and more time on strategic initiatives.
- ✓ Consistent global experience - Standardized, enterprise-grade support across laptops, desktops and workstations in supported countries, giving organizations a single, dependable support model for a distributed workforce.

Aprašymas

Dell ProSupport for client products delivers a higher level of PC support designed for modern, always on businesses. Built on Dell’s global support infrastructure, ProSupport provides 24x7 access to in region technical experts, next business day onsite service after remote diagnosis on covered hardware issues, and proactive monitoring on eligible systems to help detect problems before they disrupt users. With a single, easy to use support experience across laptops, desktops, workstations and accessories, IT teams can resolve issues faster, reduce unplanned downtime, and refocus on strategic projects instead of day to day break/fix. ProSupport is ideal for organizations that have outgrown basic warranty and need business class response times, expert troubleshooting for both hardware and common software issues, and predictable, enterprise grade support wherever their users are working.

*Response times may vary by country and location. Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

Pateikta prekės informacija yra orientacinio pobūdžio. Techninės savybės, nuotraukos, aprašymai ir kaina gali keistis be išankstinio perspėjimo. Gamintojas ir pardavėjas neatsako už galimus duomenų neatitikimus ar tipografines klaidas. Prieš įsigyjant rekomenduojame pasitikrinti aktualią informaciją.

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Techninė specifikacija

Features	
Service type	ProSupport
Service included	Parts and Labour
Service time (hours x days)	24x7x365
Number of years	5 year(s)
Phone support	Yes
Web support	Yes
Troubleshooting	Yes
Parts replacement	Yes
Compatibility	DELL PRO 16 PC16255 DELL PRO 14 PC14250 DELL PRO 14 PC14255 DELL PRO 16 PC16250

Gamintojo ir saugos informacija

GAMINTOJAS

DELL

ATSAKINGAS ASMUO ES

Dell B.V.
Transformatorweg 383, 1014 AK Amsterdam, NL
dell.com

PLATINTOJAS

MB KOMPIUTERIŲ GURU
V. Nagevičiaus g. 3, LT-08237 Vilnius
info@shopro.lt

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