Lenovo 3 Years Premier Support upgrade from 1 Year Premier Support

Gamintojas: **LENOVO** · Modelis: **5WS1B61704** · EAN: **4251976729419** · Prekės kodas: **956671**

190,90 €

Kaina su PVM

Be PVM: **157,77 €**

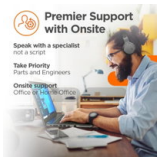
Sandėlyje

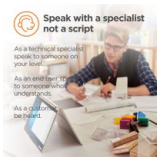
Prekė internetu

Nuskenuokite kodą arba apsilankykite www.shopro.lt

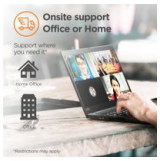
Pagrindinės savybės

- ✓ Hardware and software support
- ✓ Dedicated Premier phone support with no menus to navigate
- ✓ Unscripted troubleshooting
- ✓ Direct access to advanced-level technicians
- ✓ A single technical point-of-contact to manage the case through resolution
- ✓ Warranty repair parts prioritisation











Aprašymas

Lenovo™ Premier Support provides direct access to skilled and experienced Lenovo technicians offering comprehensive hardware and software support. Our expert troubleshooters have the advanced technical know-how and systems knowledge to quickly provide solutions and advice that will

Pateikta prekės informacija yra orientacinio pobūdžio. Techninės savybės, nuotraukos, aprašymai ir kaina gali keistis be išankstinio perspėjimo. Gamintojas ir pardavėjas neatsako už galimus duomenų neatitikimus ar tipografines klaidas. Prieš įsigyjant rekomenduojame pasitikrinti aktualią informaciją.

keep your hardware and software operating at optimal efficiency.

Tech support with the Premier difference

- Advanced-level techs.
- End to End case management.
- Faster, first-time resolution.

Looking for a step-up for your business and your employees’ support experience?

Lenovo™ Premier Support gives VIP treatment to both your IT staff and end users.

We understand IT needs to increase efficiency, reduce complexities, and keep your end users up and running. We know your end users expect fast and frustration-free support. Lenovo can deliver.

Free your Team to excel in innovation and productivity

IT landscapes are becoming more complicated, while simultaneously, budgets are contracting. The challenge lies in reducing complexity and operational costs, while increasing the impact of your in-house teams by focusing their efforts on revenue-generating and innovation projects.

What if the solution was to cost effectively offload your routine support tasks, and shift time-intensive advanced problem solving to an expert team of support engineers?

Get a direct line to our most elite technicians who listen first then deliver advanced troubleshooting - no scripts here. And they’re measured on first-time fixes so they’re committed to prompt and accurate resolution.

Premier Support Center
Advanced technical support available 24 x 7 x 365
Dedicated phone number and no phone tree menu to navigate
Single point of contact for end to end case & escalation management
Hardware and OEM software support1

Technical Account Managers (TAMs)

Proactive relationship and escalation management
Personalized recommendations for your business
Robust quarterly reporting

VIP Treatment

No waiting in-line
Next-business-day onsite labor 2
Parts prioritization 2

You also have access to technical account managers who act as a single point of contact for case management. You’ll enjoy the consistency, accountability, and visibility you deserve. And thanks to next-business-day repair service and prioritized parts access, you’ll keep system downtime and productivity interruptions to an absolute minimum.

That’s the Premier difference.

Techninė specifikacija

Features	
License quantity	1 license(s)
Product type	Upgrade
Type	On-site

Service type	Premier Support
Service included	Parts and Labour
Number of years	3 year(s)
On-site support	Yes
Packaging data	
Quantity per pack	1 pc(s)

Gamintojo ir saugos informacija

GAMINTOJAS

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