Lenovo 5PS1D67028 warranty/support extension 5 year(s)

Gamintojas: **LENOVO** · Modelis: **5PS1D67028** · Prekės kodas: **956555**

190,90 €

Kaina su PVM

Be PVM: **157,77 €**

Sandėlyje

Prekė internetu

Nuskenuokite kodą arba apsilankykite www.shopro.lt



Aprašymas

5 Year Premier Support

Lenovo™ Premier Support provides direct access to skilled and experienced Lenovo technicians offering comprehensive hardware and software support. Our expert troubleshooters have the advanced technical know-how and systems knowledge to quickly provide solutions and advice that will keep your hardware and software operating at optimal efficiency.

Tech support with the Premier difference

• Advanced-level techs.
• End to End case management.
• Faster, first-time resolution.

Looking for a step-up for your business and your employees’ support experience?

Lenovo™ Premier Support gives VIP treatment to both your IT staff and end users.

We understand IT needs to increase efficiency, reduce complexities, and keep your end users up and running. We know your end users expect fast and frustration-free support. Lenovo can deliver.

Pateikta prekės informacija yra orientacinio pobūdžio. Techninės savybės, nuotraukos, aprašymai ir kaina gali keistis be išankstinio perspėjimo. Gamintojas ir pardavėjas neatsako už galimus duomenų neatitikimus ar tipografines klaidas. Prieš įsigyjant rekomenduojame pasitikrinti aktualią informaciją.

Add a new dimension to your IT

Free your Team to excel in innovation and productivity

IT landscapes are becoming more complicated, while simultaneously, budgets are contracting. The challenge lies in reducing complexity and operational costs, while increasing the impact of your in-house teams by focusing their efforts on revenue-generating and innovation projects.

What if the solution was to cost effectively offload your routine support tasks, and shift time-intensive advanced problem solving to an expert team of support engineers?

Get a direct line to our most elite technicians who listen first then deliver advanced troubleshooting - no scripts here. And they’re measured on first-time fixes so they’re committed to prompt and accurate resolution.

Premier Support Center

• Advanced technical support available 24 x 7 x 365
• Dedicated phone number and no phone tree menu to navigate
• Single point of contact for end to end case & escalation management
• Hardware and OEM software support (1)

Technical Account Managers (TAMs)

• Proactive relationship and escalation management
• Personalized recommendations for your business
• Robust quarterly reporting (3,5)

VIP Treatment

• No waiting in-line
• Next-business-day onsite labor (2,3)
• Parts prioritization (3,4)

You also have access to technical account managers who act as a single point of contact for case management. You’ll enjoy the consistency, accountability, and visibility you deserve. And thanks to next-business-day repair service and prioritized parts access, you’ll keep system downtime and productivity interruptions to an absolute minimum.

That’s the Premier difference.

5 Year Keep Your Drive

When Data Security Matters To You

Trust Lenovo to cover the full lifecycle of your IT assets and free up your technicians to focus on what counts. A true business partner dedicated to your satisfaction and success, Lenovo offers a portfolio of service and support solutions.

Keep your Lenovo™ drive and data within your custody, improving security and potentially alleviating civil liability risks.

Lenovo’s Keep Your Drive service lets you dispose of business data on your terms. (6)

Keep the drives secure and on premise if sensitive to data security or have specialized data liability requirements.

Predictable Budgets

Provides predictable upfront costs versus finding budget in the event of drive failure.

Regulatory Compliance And Protection

Helps your organization avoid the legal and monetary repercussions associated with a breach in data security.

Data Remains Secure

Eliminates the need for tracking failed drives in transit, giving IT staff the time to concentrate on mission-critical business activities.

When Lenovo replaces a defective part under warranty, we keep it. With the Keep Your Drive service, you keep your drive and data.

• Confidential information remains with you

• Covers multiple drives or failures
• No need to track failed hard drives in transit

KYD should be purchased at the time of system purchase.

Coverage continues for the duration of a system’s limited warranty, even if the hard drive has been replaced.

KYD covers multiple drives in a system and multiple failures.

Both Solid State Drives (SSD) and hard drives are covered by KYD. Some models also require an upgrade to on-site service when the SSD is soldered to the system board.

International Warranty Upgrade

Travel Internationally? Get the International Warranty Upgrade to extend your Accidental Damage Protection coverage, Keep Your Drive Service, and Sealed Battery Warranty (7).

(1) Support limited to select software applications. Does not include how-to or technical assistance for enterprise software applications or custom, industry-specific software. Contact the Premier Support center for a complete list of supported software.
(2) If Lenovo determines the issue is covered by warranty and cannot be resolved over the phone or through a customer replaceable part, repair will be made on-site where service is available. Otherwise, best available service delivery will be used. Calls received after 4:00pm local time will require an additional business day for service dispatch.
(3) Not available in all markets.
(4) Out of stock parts could delay service delivery.
(5) To be fully enabled in 2019. Various levels available. Select criteria apply. Contact your local sales representative for more details.
(6) Under the terms of the Lenovo Limited Warranty, when Lenovo replaces a defective part, that part becomes the property of Lenovo.
(7) Under the Lenovo PCSD Agreement, the service for ADP, Keep Your Drive, and Sealed Battery Warranty is available in country or region where coverage was purchased and is not transferable should system travel to another country. International Warranty Upgrade allows for claims in other countries if these services are offered and device is supported in that country.

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Techninė specifikacija

Features	
Type	On-site
Service included	Parts and Labour
Number of years	5 year(s)
Compatibility	ThinkCentre M70t Gen 4; M80t Gen 3; M90a Gen 2; M90q Gen 4; M90s Gen 4; M90t Gen 4; ThinkCentre Neo 30a 22 Gen 3; 30a 22 Gen 4; ThinkCentre neo 30a 24 Gen 3; 30a 27 Gen 3; 50a 24 Gen 3; 50s Gen 4; ThinkCentre Neo 50t Gen 3; ThinkCentre neo 50t Gen 4; ThinkStation P8; ThinkStation PX 30

Gamintojo ir saugos informacija

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