

HP 5y Next Business Day Response Onsite w/Defective Media Retention RPOS Solution Support

Gamintojas: **HP** · Modelis: **UQ972E** · EAN: **5052217180100** · Prekės kodas: **676067**



HP Care Pack

257,90 €

Kaina su PVM

Be PVM: **213,14 €**

Sandėlyje



Prekė internetu

Nuskenaukite kodą arba apsilankykite www.shopro.lt

Pagrindinės savybės

- ✓ Remote problem diagnosis and support
- ✓ HP electronic remote support solution
- ✓ Onsite hardware support
- ✓ Materials, parts, and return shipping included
- ✓ Coverage includes up to 6 POS peripherals
- ✓ Escalation management
- ✓ Access to electronic support information
- ✓ Defective media retention

Aprašymas

When hardware issues come up, the sooner you can get running again, the better. Our HP Onsite Solution Support[1] is specially designed for your HP Point of Service products, and includes support coverage for up to 6 attached peripherals, to vastly improve your product uptime. With high-quality remote assistance or convenient onsite support, help is there when you need it - so you can get back to work.

Techninė specifikacija

Specifications

Sandėlio grupė PC-Systeme [+1197][-113]

Features

Next Business Day (NBD)	Yes
Number of years	5 year(s)
HP segment	Business, Enterprise

UNSPSC-code 81111812

Supplier features

Support type	Onsite repair
Place of service	Onsite
Warranty coverage	In warranty
Coverage details	Standard workdays - 9 hours
Duration	5 years
Response time	Next business day response
Service method	Onsite repair
Additional information	Includes coverage for 1 external monitor up to 22" and up to 6 HP peripherals
Additional support option	Defective media retention; PC Solution
Care Pack type	Electronic
Coverage period (months)	60
Warranty type	S